

WAYNOKA PROPERTY OWNER'S ASSOCIATION

2011
Property Owner Survey

Long Range Planning Committee Report

December 2011

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Executive Summary

The survey (see attachment A) was developed early in 2011 by a sub-group of the Long Range Planning Committee and submitted to the Waynoka Property Owner Association Board of Trustees for review and approval. Distribution was accomplished as a green inserted page in the May newsletter to property owners. Validation of returned surveys was accomplished through mailing label inspection and other manual means as necessary. Initial results were available to Board members in the spring of the year. No additional reporting or analytical requirements have been received from the Board. This document was prepared directly from data compiled from valid surveys received and constitutes a final accounting of the survey results.

The survey solicited data intended to develop a demographic profile of property owners as well as information in regards to property owner interests, use of facilities and future plans. Additionally areas of the survey allowed for written suggestions.

Results presented in this report reflect only compiled data with relative comments as appropriate. In addition, although no attempt was made to directly measure property owner satisfaction, some suggestions and comments received provided insight into satisfaction and/or dissatisfaction levels with certain areas of the WPOA operation. Also some value may be found in suggestions written in by respondents, solicited and unsolicited (see attachment B for listing of all unedited comments received).

In total 183 surveys were returned representing approximately 11% of all property owners. Of this number 86% were home owners. Nearly sixty percent of the home owners were full time residents with another nine percent full time except for winter. Of the adults responding 82% were over the age of 50.

Finally due to question clarity and construction, the relatively low number of surveys received and the heavily weighted home owner and age demographics it is recommended that any conclusions drawn from this survey be validated in some manner prior to implementing any actions based solely on the contents of this instrument.

(Original survey documents are filed in the Administrative Office)

Results by Question

Question #2: At Lake Waynoka do you: Own Home; Property Owner Only; Rent Home

Respondent Type	Number	% of Total Respondents	% of Total Possible Respondents
Home Owner	157	85.8%	21.9%
Property Owners Only	24	13.1%	2.4%
Unknown	2	1.1%	0.1%
Total	183	100%	10.8%

Question #4A: What year did you buy here?

Years Property Owned	Number	% of Total Respondents
36-42 Years	20	11.8%
31-35 Years	6	3.5%
26-30 Years	9	5.3%
21-25 Years	12	7.1%
16-20 Years	15	8.8%
OVER 15 Years	62	36.5%
11-15 Years	38	22.4%
6-10 Years	32	18.8%
0-5 Years	38	22.4%
15 years or LESS	108	63.5%

Results by Question

Question #4B*: Why did you buy here?

Reason for Buying Here	Number	% of Total Respondents
Lake	75	23.8%
Amenities	44	14.0%
Location	40	12.7%
Security	26	8.3%
Vacation Atmosphere	20	6.3%
Retirement	16	5.1%
Other	14	4.4%
Build	13	4.1%
Environment	13	4.1%
Camping	9	2.9%
Investment	7	2.2%
Inherited/Given	2	0.6%

Note: Reference to the community was made 115 times or 37% off the responses. These calculations do not represent number of respondents, only reasons given. Some respondents gave multiple reasons.

*Unedited comments listed in Attachment B

Results by Question

Question #5*: Period of residency:

Respondent Type	Number	% of Total Respondents
Full Time	90	54.9%
Full Time-Away for Winter	14	8.5%
Part-Time	46	28.0%
Campground –Full Season	7	4.3%
Campground-Occasional	7	4.3%

*Question did not specify home owners only. Some respondents in the "Away for winter" & "Part-Time" categories could be campers

Question #7: For full-time residents: How many in household are:

Job Status	Number	% of Total
Retired	126	60.0%
Commute to Work	66	31.4%
Work at Home	18	8.6%

Results by Question

Question #6A: For full-time residents: How many children live at this location?

Full Time Resident Children	Number	% of Total
Pre-School	1	4.8%
Elementary/Middle School	7	33.3%
High School	9	42.9%
College	4	19.0%

Question #6B: For full-time residents: How many adults live at this location

Adults Age	Number	% of Total Respondents
Under 30	8	4.4%
31-50	24	13.2%
51-65	65	35.7%
66 and over	85	46.7%

Note: Full Time Residents who responded reported a mix of 91% Adults and 9% Children.

Results by Question

Question #11: What facilities/activities does your household use/participate in at the Lake? (Table below reflects facilities marked as used frequently or occasionally)

Facility Used Frequently	Number of Frequently Answers	% of Total	% Occasional Users
Boating	95	51.9%	20.8%
Restaurant	63	34.4%	55.2%
Fishing	60	32.8%	44.3%
Outdoor Pools	56	30.6%	45.4%
Lodge	47	25.7%	40.4%
Fitness Center	45	24.6%	33.3%
Marina	31	16.9%	43.2%
Indoor Pool	25	13.7%	35.5%
Lounge	22	12.0%	36.1%
Gym	19	10.4%	31.1%
Beach	13	7.1%	47.0%
Recreation Areas	13	7.1%	47.5%
Public Boat Docks	13	7.1%	18.0%
Fitness Classes	10	5.5%	15.8%
Campground	9	4.9%	13.7%
Baseball Field	0	0.0%	7.1%

Results by Question

Question #11: What facilities/activities does your household use/participate in at the Lake? (Table below reflects facilities marked as Not At All or not answered.

Facility Never Used	Number of Never Answers	% of Total	% No Response
Baseball Field	136	74.3%	18.6%
Campground	121	66.1%	15.3%
Public Boat Docks	113	61.7%	13.1%
Fitness Classes	106	57.9%	15.8%
Gym	71	38.8%	19.7%
Lounge	69	37.7%	14.2%
Indoor Pool	66	36.1%	14.8%
Recreation Areas	59	32.2%	13.1%
Beach	57	31.1%	14.8%
Marina	52	28.4%	11.5%
Fitness Center	48	26.2%	15.8%
Lodge	41	22.4%	11.5%
Boating	32	17.5%	9.8%
Outdoor Pool	29	15.8%	8.2%
Fishing	28	15.3%	7.7
Restaurant	8	4.4%	6.0%

Results by Question

Question #9 relates to internet access and usage

	#Yes	% Yes	#No	% No	% No Response
Computer Internet Access?	149	81.4%	32	17.5%	1.1%
E-Mail Published?	38	20.8%	100	54.6%	24.6%
Use Internet for Online Billing/Payment, Newsletter?	92	50.3%	65	35.5%	14.2%
	% Daily	% Weekly	%<4 Times/Mo	% No Response	
Internet Access Frequency?	65.6%	10.4%	2.7%	21.3%	

Question #10* Would you like to get more involved with your community here at Lake Waynoka?

	#Yes	% Yes	#No	% No	% No Response
Serve on WPOA Board?	10	5.5%	119	65.0%	29.5%
Serve on WRWSD Board?	10	5.5%	117	63.9%	30.6%
Serve on a committee?	26	14.2%	102	55.7%	30.1%
Join a Club?	31	16.9%	88	48.1%	35.0%
Volunteer Work?	38	20.8%	87	47.5%	31.7%

*Names of respondents are available

Question #10e Volunteer Areas of Interest
See attachment B for unedited comments received for this question Number in Parenthesis = number of times this item mentioned
Lake/Lake Management/Lake Cleanup (3X)
Office (2X), mailings
Gardening & Yard work (2X)
Choir
Will volunteer in campground
Maintenance
History of Lake Waynoka.
Beautification day/trash pickup
Waynoka Days
Electrical
Business

Question #10f Special Skills (Names Available)
See attachment B for unedited comments received for this question Number in Parenthesis = number of times this item mentioned
Registered Nurse (2X)
Real Estate Salesman
Why volunteer to let the maintenance do less. I think they need to hire a couple workers so they don't have to hire so many contractors from outside the lake.
I am a retired Duke Energy professional. Specialize in billing & customer service web based applications.
Building trades, Mechanical minded
Architect
Chemical engineer
Painter
Finance Marketing, Administrative, Social Services, PC
Majored in Zoology in college

Question #10 of Special Skills (Names Available)
See attachment B for unedited comments received for this question
Coached elementary school football, Life Scout with Fire Craft rating
20 yrs. Manager to large Health Care Hospital in Dayton, 24 yrs. Facilities Manager
Internal/External knowledge of GE jet engines
Clerical skills
Ham Radio
I teach tap class - EM

Results by Question

Question #8, 15, 16, 17

	#Yes	% Yes	#No	% No	% No Response
Planning on Building?	3	1.6%	19	10.4%	88.0%
Interested in Condos?	59	32.2%	109	59.6%	8.2%
Financially Support EMS/Fire Sub-Station?	86	47.0%	65	35.5%	17.5%
Ship Out-going packages with UPS/FedEx?	48	26.2%	115	62.8%	10.9%
	#Daily	# Twice Weekly	#Weekly	# 2 or 3 Times Monthly	
Frequency of UPS/FedEx Shipments?	0	0	0	5	
	# Monthly	# 6 or less a Year			
Frequency of UPS/FedEx Shipments?	7	36			

Question #12: What are your suggestions for improving or adding facilities/services at Lake Waynoka?

SUMMARY

Of the 183 surveys that were returned, 103 people responded to this question with a total of 168 suggestions or comments. Below are the suggestions and comments categorized into similar subject areas. The number in parenthesis after a comment indicates the number of times the same or like comments were made about that subject. The unedited comments are listed in attachment B.

There were many people surveyed who made comments regarding improving and/or renovating existing Waynoka facilities. There were also many suggestions on building new facilities. A third area that generated numerous comments by the people surveyed was on the rules and regulations, especially in the area of enforcement of the rules. The remaining comments and suggestions do not, by themselves, establish a trend or a majority of those, but it does show the diversity of thought throughout the community. Some property owners want more, some want less, and many seem to want to maintain or slight improve what we have already. The cost, as in the last survey, seems to be a factor in considering capital improvements. However, it appears little regard was given to cost when one looks at the suggestions for new facilities.

EXISTING FACILITIES

Restrooms

Improve/upgrade restrooms in lodge/beach/marina (8X)

Restroom facilities especially at "Red Cloud" are insufficient (not always open, not always usable)

Boat Docks

Public (free) boat docks need improved/repaired/replaced (6X)

Improve pathway at little turtle so owners can take their boat to the restaurant and lounge

Beach

Repair, renovate, update bathhouse/facilities at the beach (3X)

The beach area could use some bench seats replaced. The umbrellas look faded & dirty

Better sand at beach (softer), gas grills at beach area, more covered areas at beach

Beach volleyball

Water slide at the beach

Marina

Marina service has been poor to fair for boat maintenance & repair - never meet promises made (4)

The marina is an essential service, would love to see better building or additional

Work space for boats. (2)

I think Jim/James do a great job but limited on work due to outdated, limited space building

Better ramp at the boat launch, fenders, cleats, etc.
Take-out food at the marina for boaters
An ATM machine
Pave parking area

Lake

Dredge east end of lake (3X)(Hiawatha)

Recreation Center/Pool

The Rec Center and Pool (3X) should be open EARLIER and LATER
Sauna Room @ Health/Rec Center
Weight & machine area- have adult times without teens
Better use of the little/not used recreation areas.
Consider adult pool open late on weekends
Why do we have to have the music so loud?
Swimming lessons for adults
Better air circulation for indoor pool (too humid) hard to breath
More classes (not just 1 per day or either too early or too late)
Stop accommodating only a few people to schedule classes, etc.

Lodge

Renovate lodge (3X)
Rewire lodge - electric service is terrible, kicks out breakers to plug in a crock pot

Restaurant

Year round restaurant/open in winter (5X)
Open lounge for lunch - burgers, etc.; restaurant open daily @7am (spring thru fall) & weekends in winter
To increase dinner traffic - once a week have nationality night. (Example: Italian night decorate the area red/white check table cloths, candles on tables, Italian music. Adult meal one night 1/2 off on second meal. Child eats 1/2 off one night)
Have a restaurant/lounge (sports bar) more family oriented similar to ButterBees
Combine the restaurant and lounge
Improve service at the restaurant
Could use a great restaurant other than lodge, could be seasonal for good burgers, etc.
Lounge needs to serve good food

Back Gate

Guard (full time) at back gate (2X)
Better back gate entering and exiting (2x)
Back gate becomes congested - I know security watches during busy evening hours - but it's getting busier all the time
Gates need card scanners

Other Facilities

Update a little (repair roofs, fix grills) picnic areas
Increase playground equipment
Shelter house update

NEW FACILITIES

Boat storage facility/area (7X)
Walking trail/bike path (4X); sidewalks around Waynoka Drive so bicycles and people don't risk being on road
Golf - Par 3 golf course, putt-putt golf course (4X), golf driving range (2X), golf practice area, golf course, 9-hole executive golf course
Consider condos for retired/senior (60+) (3X)
A large indoor pool (3X)
Create picnic areas (2X), shelters which might offer another space for large family reunions, etc. Rent at any time \$25 \$50 rental fee
Sub fire station/Partner with townships for better fire & EMS services using government grants to fund construction & equipment purchase (2x)
Sand volley ball
Bowling alley
Small store - milk, pep, ice, etc.
It needs to be more non-resident friendly - more shelters/ grill out/ picnic areas
A shooting range: guns, archery, paintball; maybe even skeet shooting
Another bath house in campground
More shelter houses
A "park & ride" at the back-gate
Skate park for kids

Rules & Regulations

Lower speed limit (2X) - Give out speeding tickets (2X)
No wake zones enforced (2X) and fined if repeated offenders
Enforce boating regulations
Eliminate rules that are not enforced and/or assign enforcement responsibilities
Enforce noise rules
Charge visitors on "open gate" days \$1.00 or so to help cover maintenance, staff, etc.
Finalize facility use guidelines
Need to be more strict on "junky" yards (2x) - should not allow house trailers in the yard/driveway (not a "motor van" but house trailers)
Revisit boats on vacant lots
Ski only period during the mornings and evenings on weekends
We need to be aware of the size of the lake - regarding to boat size and motor size
Many of rules and regulations are good
People must realize, especially at boat docks, containers & trash "must always" be thrown away PROPERLY at end of visit/day

Landscaping for all homes
Too many homes with dogs not restrained

Recycle

Recycling bins (3x) or p/u for all recyclables
Recycling area should be closer to the rec center- restaurant area.

Internet/Cable Service

Better/faster internet services (3X)
Cable service (2X)
Provide high-speed internet access at the lodge/pool/health & rec/lounge complex
Wi-Fi hotspots in more areas. Ideally get fiber optics throughout the community - do we have local businesses looking for an opportunity to make something like that happen at Lake Waynoka? Perhaps a grant?

Other Suggestions

Email newsletter
Jeanie Machine
Stop sign at Custard & Rawhide
USP - Mailbox at lake front gate or Rec Center
Upgrade liquor license
Boy Scout Troop
Tanning
Day care
Fast food services like McDonald's etc. or outside gate/or in if possible
Having a restaurant or some facility for getting food/drinks while on lake boating besides marina
Investment education club
We would be willing to pay to use the dumpster, Rumpke is not an option when we are not there during the week. Part-time, weekends - garbage is a problem
Home checks while members are gone all winter, this was taken away from us and now we are charged \$100.00 yearly Homeowner fee?
Wind energy

General Comments

Too new to have an opinion (3X); have not been part of community, satisfied so far
Do nothing that causes the membership fees to increase (2X)
You have wonderful services available! Too many facilities and services require more revenue and will lead to increase cost for members during these trying economic times
Get some of the things you owe paid off so you don't have to keep raising the fees
I think we have enough. We need to keep care of what we already have. We're going way beyond our means. If things get any more costly, we'll have to drop out.
Improve what we have before adding more.

Lake Waynoka will do well because it is being managed very well

I like it the way it is

None - it a great place but we are now at an age (80+) will not be considering such a move.

Continue working together/pooling our skills instead of always relying on the outside and always to help each other as a community

Get more members involved in operation of Waynoka Day - away from club operation and to organized committees

More information on how we can justify our costs

More-[what is] happenings information

Need better marketing awareness program to promote the area to attract potential buyers

Eliminate the marketing/advertising budget. Let the developers and realtors pay the marketing costs

Question #13a: What are your suggestions for improving or adding activities at the Lake for young?

SUMMARY

Of the 183 surveys that were returned, 44 people responded to this question with a total of 70 suggestions or comments. Below are the suggestions and comments categorized into similar subject areas. The number in parenthesis after a comment indicates the number of times the same or like comments were made about that subject. The unedited comments are listed in attachment B.

There were several comments pleading for the parents to get more involved with the activities for the young folks, and thanking the ones already involved such as the Tribe. Organized sports activities such as forming teams/leagues for basketball, baseball, softball, soccer, tennis, and swimming would not only build character and sportsmanship but also get the young folks in a fitness/exercise program. Most of the suggestions do not require a large financial outlay to implement but would require a lot of adult involvement to plan, organize and coach the activity so that the young folks are not only having fun but also are learning social skills for the future.

ACTIVITIES

- Teen Programs such as Youth/Teen Dances, Swim Parties, Trips, Picnics (4x)
- Sports Leagues/Teams such as Basketball, Soccer, Swimming, Tennis, Baseball, Softball, Corn Hole, Golf, Rowing (4X)
- Boy Scout/Girl Scout Troops, 4H (2X)
- Summer Outdoor Movies (2X)
- Beach Camp (Day Camp for Youth
- Water Ski Lessons
- Safety Classes on where to walk and ride on the roads, laws on road usage
- Fishing Contests/Tournaments
- Youth Clean-Up Day/Community Projects/Volunteer Work Group (projects)
- Horse and Buggy rides at Christmas
- Canteen Group for Dances/Games
- Scavenger Hunts, Bonfires, Campouts
- Crafts and Games at Campground

FACILITIES

- Putt Putt Golf (3)
- Golf driving range
- Longer hours on weekends at outside pools
- Open pools earlier
- Volley at Beach (requires area for sand and net)
- 12 free guest passes for rec. area per membership for friends
- Sidewalk around Waynoka Drive and/or trails for bicycles, walking, running
- New playground equipment at recreation areas

Waterslide at beach

Skate Park for skate boarding, roller blading, roller skate hockey, basketball, stickball

OTHER COMMENTS

Involve the parents

Doing a great job with both/Tribe doing a good job

Turn the music volume down at the pools

Only problem is with kids cutting across property

Question #13b: What are your suggestions for improving or adding activities at the Lake for adults?

SUMMARY

Of the 183 surveys that were returned, 53 people responded to this question with over 70 suggestions or comments. Below are the suggestions and comments categorized into similar subject areas. The number in parenthesis after a comment indicates the number of times the same or like comments were made about that subject. The unedited comments are listed in attachment B.

ACTIVITIES

Monthly get-together activities such as: Pot Luck Dinners, Pig Roast, Pool/Beach Parties, Bingo, Dinner/Dance, Texas Hold'em, Scavenger Hunt (5X)

Welcome Wagon/Social Gatherings with access to Lake (2X)

Organized Fitness Programs/Running, Walking Clubs (2X)

Classes such as Boating during the season/CPR (2X)

Change hours of programs, too many during working hours

Designated time at Rec Center when children could be supervised while parents work out

Bus Tours and Trips to various away events

Include more Young Adult activities

Skeet Shooting

Trash Clean-up Days

FACILITIES

Build Bike, Running, Walking Trails around the lake area (3X)

Golf activities: 9-Hole Golf Course, Golf Driving Range, Miniature/Putt-Putt Golf (3X)

Shuffle Board Court, Corn Hole (3X)

Allow Building of Condos (2X)

Open pool earlier and stay open later. (2X)

Heated Indoor Pool

Build Pavilion in lawn area by lounge

Put Flush Restrooms at Rec/Doc Areas
Have Mini Farmers Markets
Dredge Lake Coves
More Lounge Chairs & Umbrella Tables at Pool Area

COMMENTS

Happy with the way things are/doing a great job (3X)
Like the Golf League, Poker Run,
Allow golf carts, don't allow PWCs (Jet Skis)
Reduce volume of music at the pools
Yard Sale, on back of map list some of the key items people have for sale
Keep Restaurant open all winter with reduced menu and hours
Hold annual dinner in gym in order to have increased attendance

Question #14: Any other suggestions you would like the WPOA Board to consider?

SUMMARY

Of the 183 surveys that were returned, 82 people responded to this question with a total of 111 suggestions or comments. Below are the suggestions and comments categorized into similar subject areas. The number in parenthesis after a comment indicates the number of times the same or like comments were made about that subject. The unedited comments are contained in attachment B. Many of the responses to this Question are much like those to Question #12.

There were many people surveyed who made comments regarding improving and/or renovating existing Waynoka facilities. There were also many suggestions on building new facilities. A third area that generated numerous comments by the people surveyed was on the rules and regulations, especially in the area of enforcement of the rules. The remaining comments and suggestions do not, by themselves, establish a trend or a majority of those, but it does show the diversity of thought throughout the community. Some property owners want more, some want less, and many seem to want to maintain or slight improve what we have already. The cost, as in the last survey, seems to be a factor in considering capital improvements and in particular in increases in dues. However, it appears little regard was given to cost when one looks at the suggestions for new facilities which will require dues increases although dues planning would lead to limited increases on an annual basis with the basis provided to property and homeowners.

EXISTING FACILITIES

Restrooms

Upgrade the restrooms at the lodge and recreational areas. (4X)

Boat Docks

No fishing on Boat docks - too much damage to boats.

Marina

Marina with more fun treats such as ice cream and slush drinks.

Lake

Dredging or dredge the lake. (7X)

Replace /reset the "No Wake" Signs where appropriate. (2X)

No slalom course on lake.

Don't lower lake so low. Expect reimbursement if lose stone next time.

Have the Board look into stocking different fish (other than bass) in the lake more often.

Recreation Center/Pool

The pool needs to be open more hours, i.e. earlier in the morning and possibly later at night on weekends for adults (no lifeguards needed). Especially in the main seven month

period. (3x)

Recreation Center is too much of hang out & intimidating to adults.

Reduce the guest fees for the Recreation Center (i.e. pool) or possibly give a few passes for each cardholder.

Stop loud music at outdoor swimming pool.

Lodge

Combine restaurant & bar together in lodge like it use to be. (2X)

Restaurant

Separate entrance to lodge & parking space (other side of pool area) which would allow for access to restaurant for neighboring communities to increase restaurant revenue.

Back Gate

Quicker, better way to go in and out of back gate. (3X)

Campground

Do we really need a trailer court here?

I suggest you do not expand campground – overcrowding of facilities.

Expand the campground. I know all the spots are full. Some of the campers look like no one has been there for years.

Other Facilities (33)

EMS/Fire Services at Lake (2X)

Contact the county commissioners regarding the failure of our tornado alarm system.

Evaluate sewer system line sizes as these may be cause of backup and problem as residences increase.

Turn bar into rental/meeting space.

Roads

Repair roads and drainage ditches (4X).

Mile markers around Waynoka Drive

Paint stripe on Waynoka Drive where it was by-passed before at 2 loops by campground.

Mowing along road sides first, then mowing fields.

If there is any paving done this year, consider including Apache Cove Road.

New Facilities

Walking path to get people off roads and allow walking dogs safely.(3x)

Allow Condominiums for seniors (2X)

Air pump at lodge for bikes.

Driving range.

Indoor boat storage.

Rules & Regulations

Enforce existing rules and regulations (5X): Speeding on roads, Dogs not restrained, Loitering, Boating rules (No wake zones & Speed at dusk), Shore line protection Address property eye sores; owners cluttering yard or storing junk in yard, abandon boats on lots(4x)

Limit size & speed/horsepower of boats and do away with bladder boats, they put up too much wake. (4x)

Lake patrol out on the lake when it is busy and give them more authority (2X).

Please consider a requirement that yard lights (e.g. mercury vapor and the newer version, and other bright lights) be put on a motion detector. (2X)

Install Traffic control signs at various interceptions (2x)

Allow the use of golf carts on roads (2X)

No use of golf carts, ATVs, etc. or consideration of same.

Stop selling homes to multiple family occupants (Realtor emphasis).

Reduce membership to 7 – Assumed to mean WPOA Board; WRWSD Board is already limited.

Open fires should be banned.

I suggest that the Board publish and enforce a list of lake friendly lawn care products to protect the lake.

Recycle

Recycle (2x)

Internet/Cable Service

Upgrade the computer (?) system. –(Assume this could be either WPOA or Internet service.)

Dues/Fees

Have water bills based on usage with lower minimums for those of us who are not FT residents or gone for the winter (2X).

Get back to the basics. We are getting way to materialistic. Limit spending (2X)

Not to raise yearly dues so that living here becomes unaffordable.

Charge extra for lake activities use if you use to reduce homeowner costs.

Give homeowners 10 or 20 "free passes" for the year to give to any family member to use the facilities free for the day.

Children who live with parents year round and are under 18 should get Lake Waynoka cards free –Assumption that this means not just Lake Waynoka residents.

Instead of issuing new membership cards every year keep same card and issue a sticker.

Other Suggestions

Have activities coordinator/welcome wagon person to welcome new residents & coordinate scheduling/organizing events/activities with clubs to enhance. Could be volunteer/or part-time employee.

ATM,

Van or bus that runs to Eastgate once a week.

Offer more Lake Waynoka wear (T-shirts, sweatshirts, hats, towels, coldie holdies, etc., stickers.)

All realtors should have access to the lake office - not just one.

Give all realtors an opportunity to bid on the office located in the WPOA office, or the real estate office should be closed as it would provide more office space for the WPOA and they would have more realtors willing to work with the association on selling lots for the Lake Waynoka.

General Comments

Thanks for the time and effort of both boards. The lake employees are friendly and helpful.(3X)

The sticker for looks silly on the cars & the color is ugly. If we want a classy place, we need to represent it as such.

Sell Lake Waynoka lots using residence volunteers to show lots to increase income using system set up by Lake Waynoka office.

Lots sell too cheap at \$500.00. This gives people the idea that this is not a high quality community.

Meeting minutes need to be more comprehensive.

Respect each other's space/views.

Health of lake should be #1 priority.

Have an annual "Sweep" to pick up litter.